# **SCHWAN INSTALLATION GUIDE**

For Schwan SC30E





Instant **Hot** Filtered Water

FOR SERVICE OR ASSISTANCE CALL MERQUIP ON 0800 636 0 636.

Schwan recommends that a qualified tradesperson installs your Schwan system.

## **IMPORTANT INFORMATION AND SAFETY INSTRUCTIONS**

## PLEASE READ ALL INSTRUCTIONS CAREFULLY

When installing and using all electrical appliances, basic safety precautions should always be followed including the following:

## DANGER ELECTRIC SHOCK HAZARD

- To prevent electric shock, do not place cord, plugs or appliance in water or other liquid.
- Do not operate any appliance with a damaged cord, plug, or after the appliance malfunctions.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not attempt to service this product. Repairs should be done by authorized service personnel.
- Do not use outdoors or in damp areas.

# WARNING FIRE HAZARD

• When installing the appliance, allow a minimum airspace of 100mm around the front, sides, and top of the boiler tank for air circulation.

# WARNING PERSONAL INJURY

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- This appliance is intended for use in household and similar applications, such as light commercial (up to 8 staff), the hospitality industry, and related residential type environments.

#### **SPECIFICATIONS**

VOLTAGE: 230V ~50Hz

POWER INPUT: 1300W

TANK CAPACITY: 2.4 L

MINIMUM INLET WATER PRESSURE: 240 kpa MAXIMUM INLET WATER PRESSURE: 700kPa COMPLIES WITH: AS/NZS 60335.1 and AS/NZS 60335.2.15

## **INSTALLATION PRE-REQUIREMENTS**

#### Power supply

• A standard 10amp 3pin power outlet conveniently placed within 1m of the intended location of the boiler tank. This must be installed by a qualified electrician.

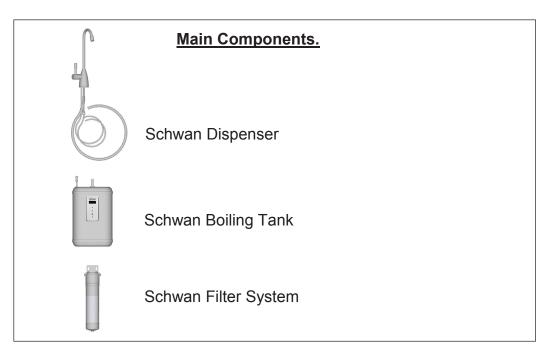
#### Water supply

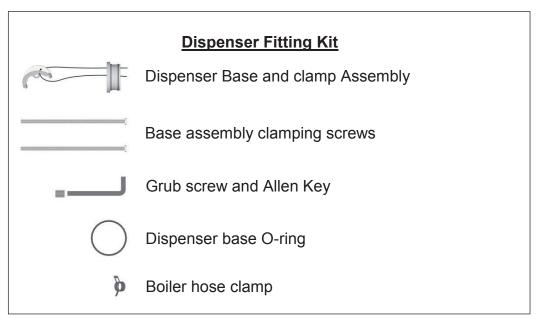
- A standard Cold water supply fitted with a 15mm stop tap situated within easy access of the intended location of the boiler tank. This must be installed by a qualified plumber.
- Supply water pressure must not exceed 1000kpa with pressure regulator installed.
- Water supply must be microbiologically safe.

## WARNING PROPERTY DAMAGE

• In situations where any water leakage could result in damage to property, the complete Schwan Installation should be installed over a **Drained Safe Tray**, plumbed to an appropriate drain.

## **Component Checklist**

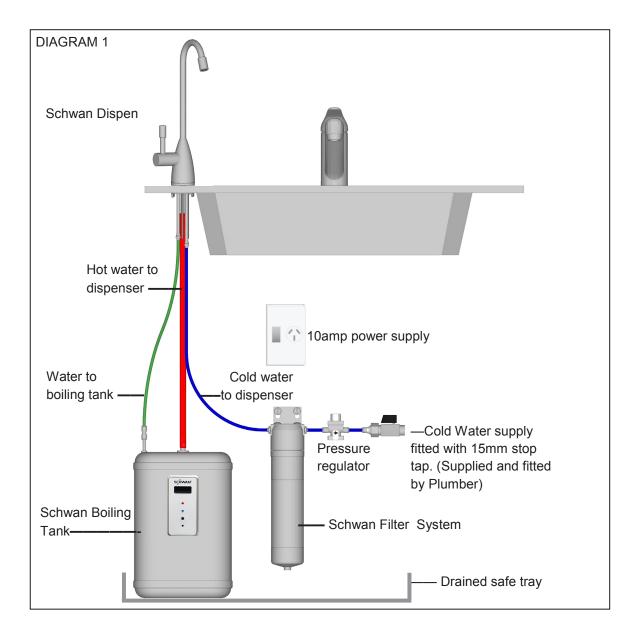




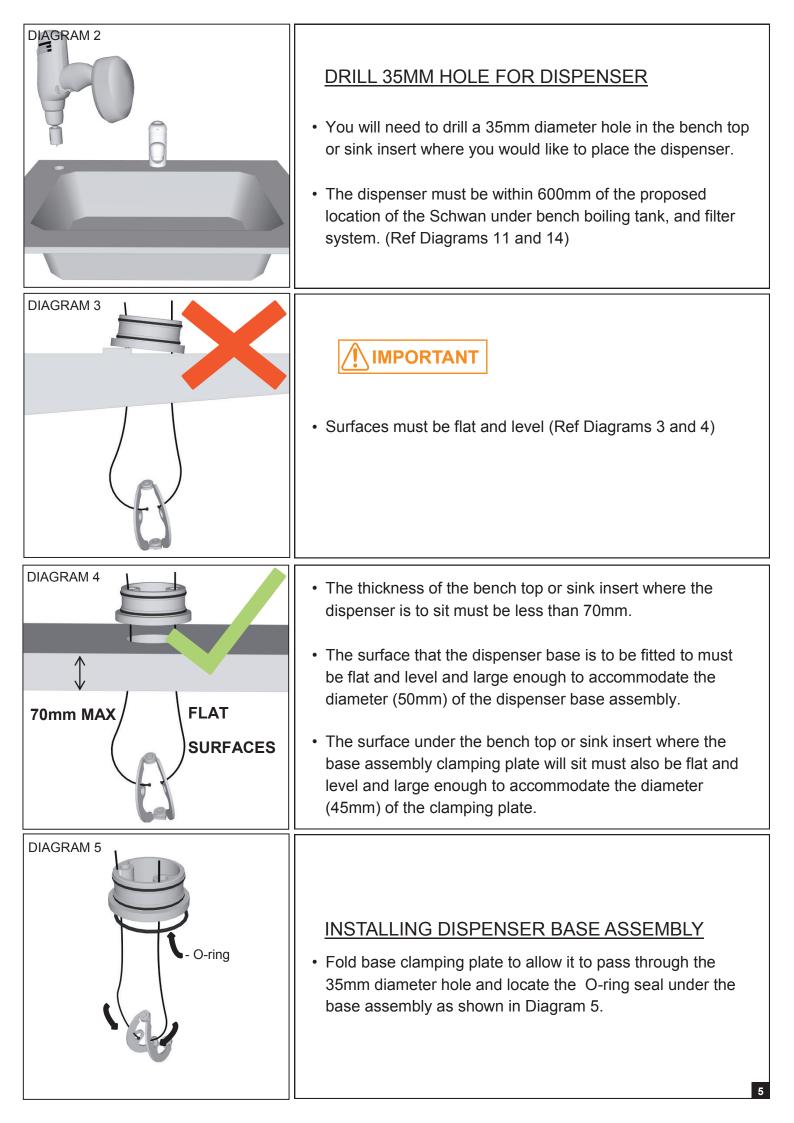


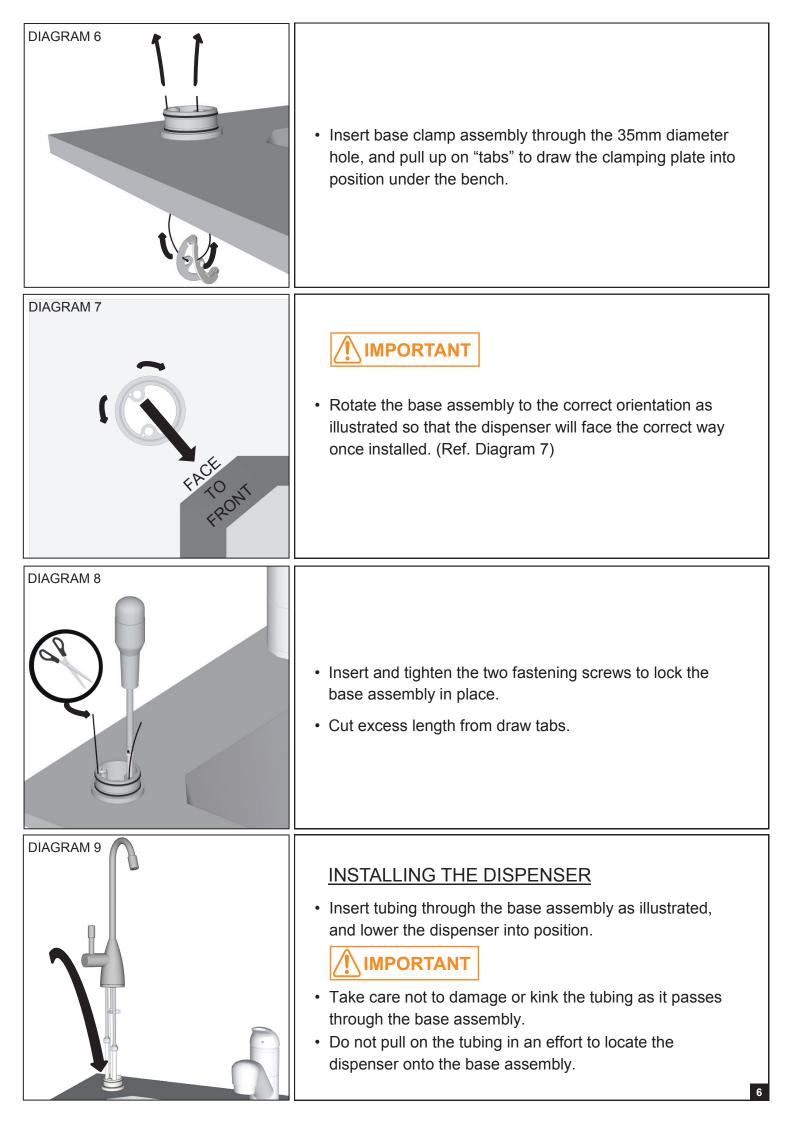
## TYPICAL INSTALLATION LAY OUT

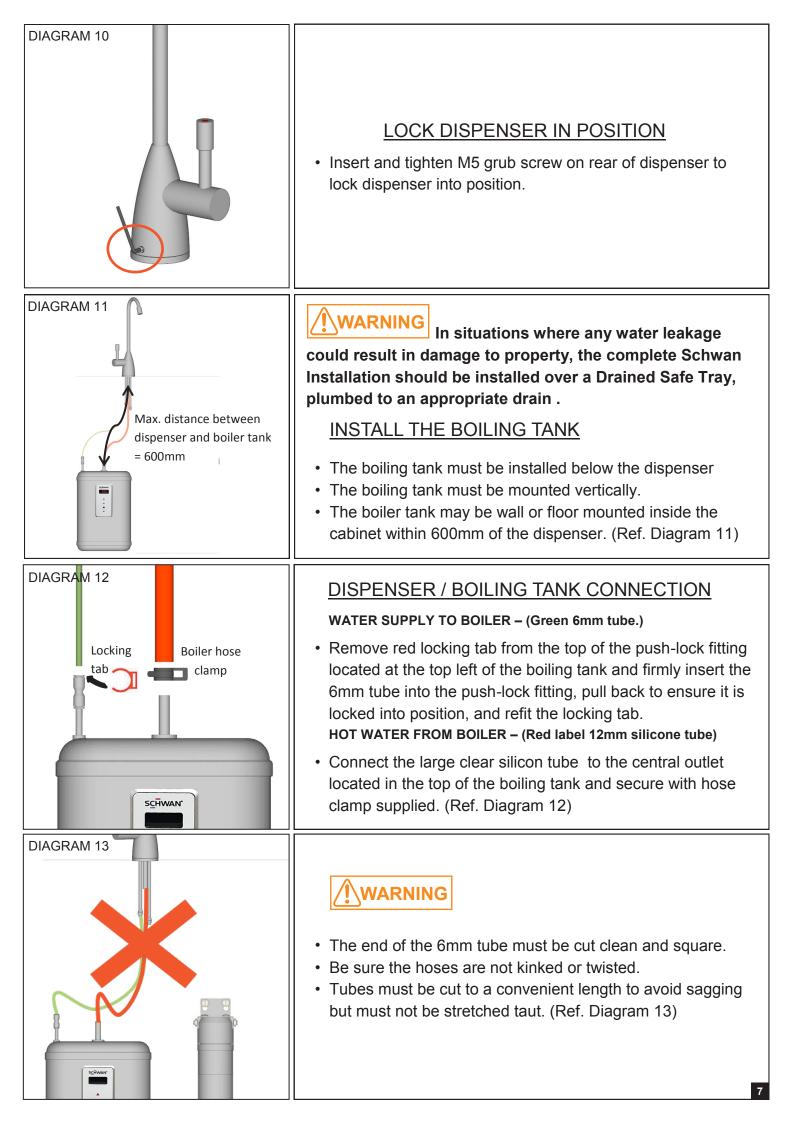
- Allow a minimum air space of 100mm around the front, sides, and top of the boiler tank. No clearance is required at the back of the boiler tank.
- Both the boiler tank and filter assembly must be situated within 600mm of the dispenser.
- The filter assembly must be easily accessible to allow for routine filter maintenance.

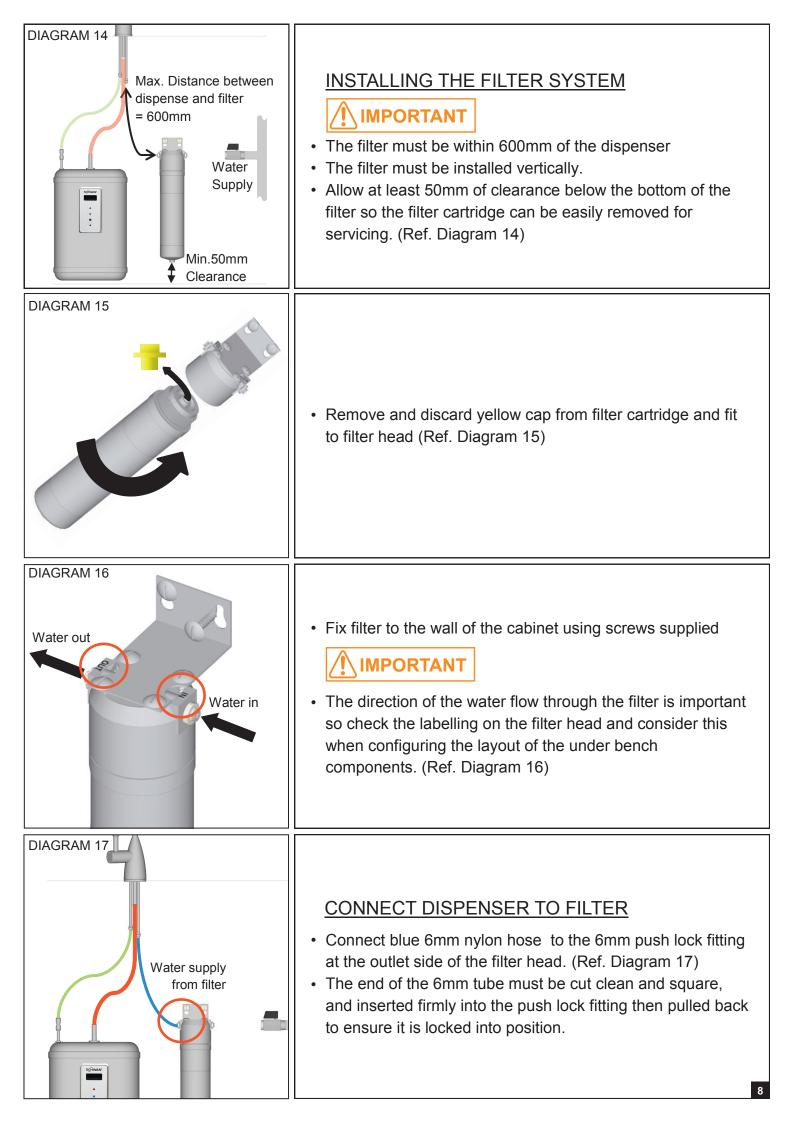


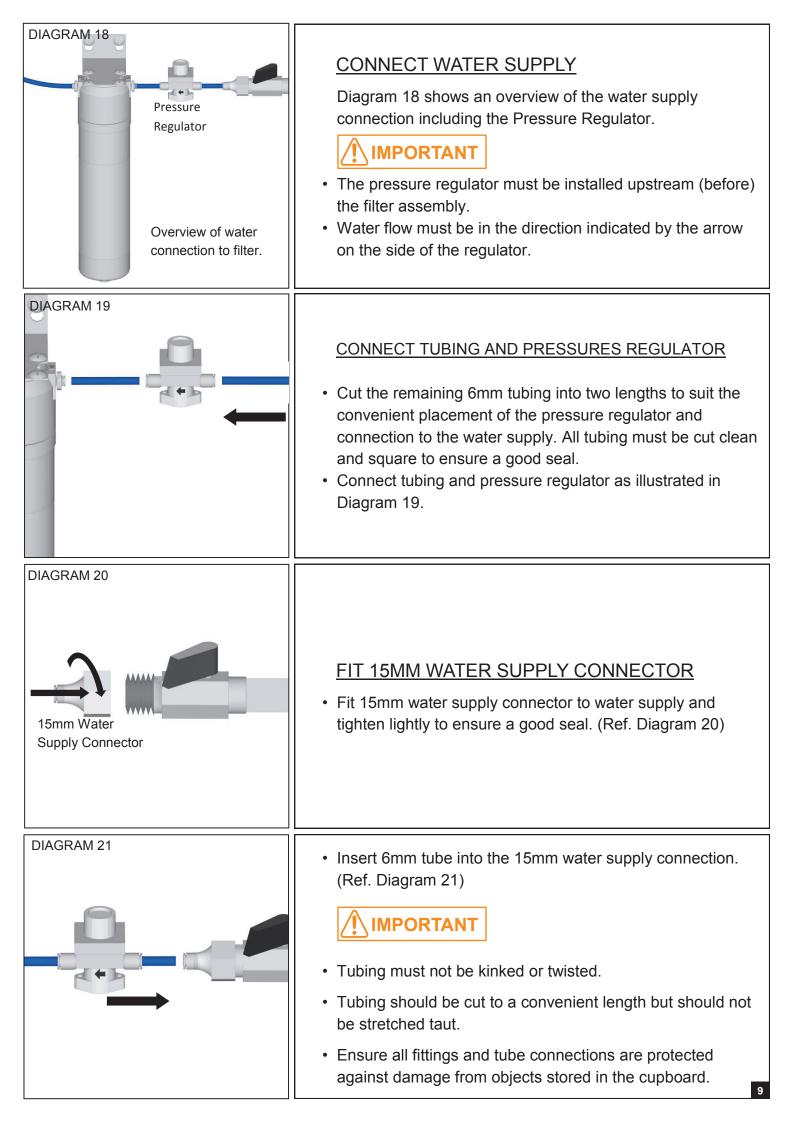
**WARNING** In situations where any water leakage could result in damage to property, the complete Schwan installation should be installed over a Drained Safe Tray, plumbed to an appropriate drainage connection.

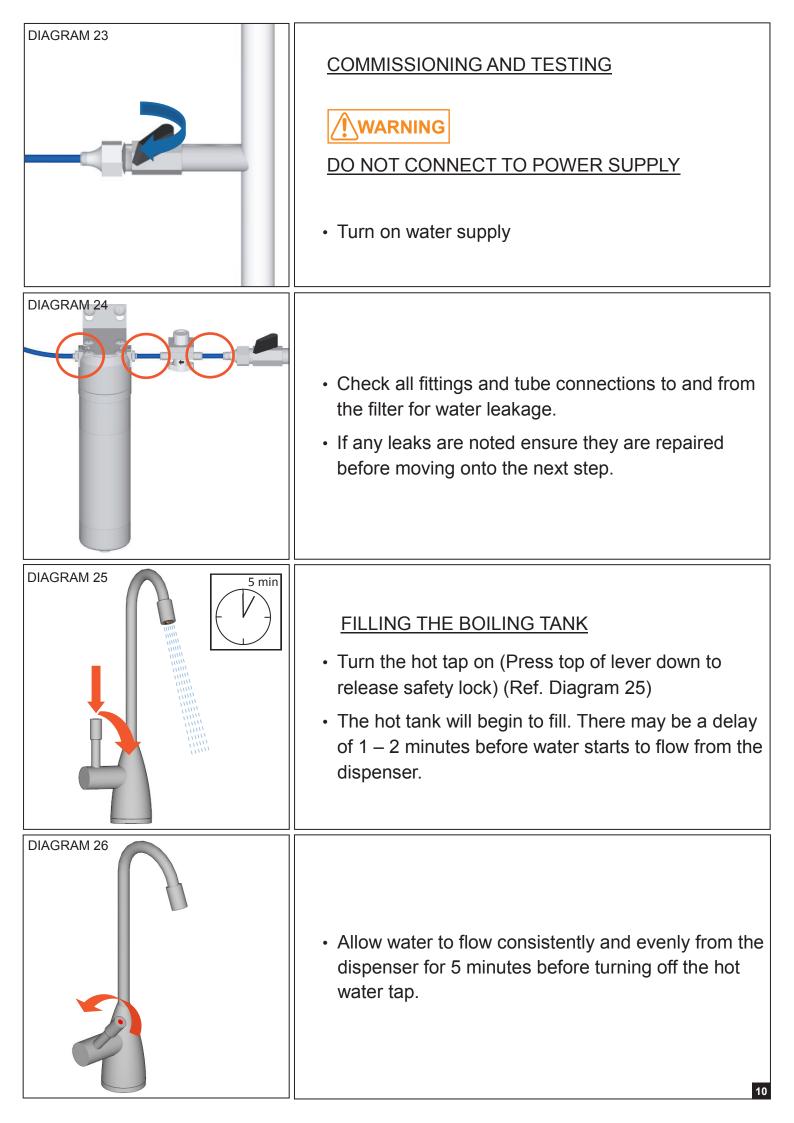


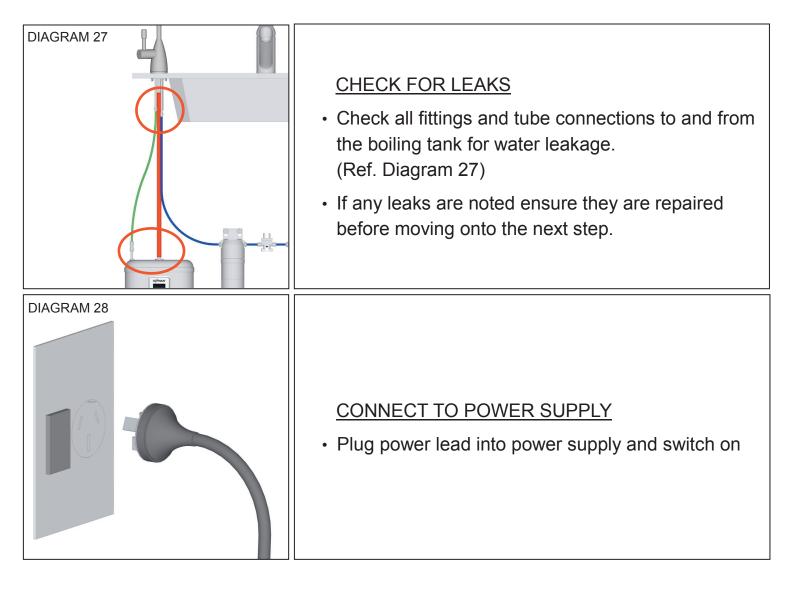












## **COMMISSIONING AND ADJUSTING THE SCHWAN SYSTEM**

Press the Power On/Off Button on the Control Panel to switch the unit on. The LCD Screen will light up, and the LED Indicator will glow.

Once the system is full of water and the power is turned on, it will start heating.

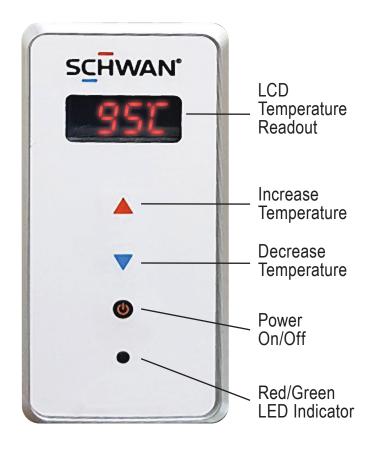
The LCD Screen on the front of the unit will show the current tank temperature by default.

Solid '**C**' = Current Tank Temperature Blinking '**C**' = Set Temperature

For safety, your Schwan System has a maximum allowable setting of 98°C in the tank. It also comes pre-adjusted to 98°C to simplify installation set up.

Should you wish to adjust the temperature, simply press the up and down arrows on the front LCD Screen - the red 'C' will blink to show the desired set temperature. Once you have finished adjusting it, the screen reverts back to displaying the current tank temperature and the red 'C' will stay solid.

The LED Indicator will glow red when the unit is heating, and green when the unit is at temperature.



## TROUBLESHOOTING

**Important Note:** The Schwan drinking water system is designed to dispense hot water at <u>up to 97</u>°C. The Schwan drinking water system <u>is not</u> designed to dispense physically boiling water (100°C)

## WATER IS NOT HOT

(assuming cold water supply is connected properly and valve is open)

- Check that the power supply is live and that the circuit breaker has not tripped.
- Check if the boiling tank is plugged into the power supply and turned on.
- Adjust temperature setting on front of unit.
- Check the hot tank is full. (Ref. Diagrams 26–27)
- The self re-setting thermal fuse may have tripped. Unplug boiling tank from power supply and allow ½ hour to cool before repeating procedures illustrated in pages 10–12.

### HOT WATER IS SPURTING OUT OF THE DISPENSER.

- Check all tube connection are correct. (Ref. Diagrams 12 & 17)
- Check that the hose connecting the faucet to the dispenser tank is not clogged, twisted or kinked.

## WATER FLOW DOES NOT START STRAIGHT AWAY

- A delay of 2 or 3 seconds is normal especially if your Schwan has not been used in the last hour or so. This is due to the efficient operation of the "expansion tank" within the boiling unit which protects against the risk of hot water dripping from the dispenser.
- Make sure all valves on water supply are open.
- Check the tubes from the dispenser for twisting or kinks.

#### STEAM APPEARS FROM THE DISPENSER SPOUT.

• Lower temperature by adjusting on front of unit. Test setting and repeat adjustment if necessary.

## DANGER SCALDING DANGER

Note: If lowering the thermostat setting does not stop the boiling, unplug the power supply cord and contact Merquip on 0800 636 0 636.

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